

**Volunteer Service Description**

<b><i>Position Title: Patient Escort Lift Department</i></b>	
<b><i>Objective:</i></b>	<b>To provide comfort measures to the patient and family members either directly or indirectly. Can run errands in the hospital as requested by the staff. To assist in the dispatching of patient escort lift team staff.</b>
<b><i>Hours:</i></b>	
<b><i>Qualifications:</i></b>	<b>Friendly positive attitude. Works well with patients, staff and visitors. Ability to use computers and pager systems.</b>
<b><i>Training:</i></b>	<b>Hospital orientation and specific departmental orientation. Training will be provided on how to use the Navicare and Vocera systems.</b>
<b><i>Competencies:</i></b>	<b>Confidentiality Phone etiquette Basic computer skills</b>
<b><i>Responsibilities:</i></b>	<b>Assist the patient escort lift team department in scheduling our patients via the Navicare and Vocera system. Notifying the departments of arrival time and any delays</b>